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# Patient centred education, a students' view



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#### **About EPSA**



#### **Mission**

The mission of EPSA is to actively engage at student and professional level, bringing pharmacy, knowledge and students together while promoting personal development.

Bringing pharmacy, knowledge and students together!





## **Patient Centred Care**



#### **Benefits**





https://www.safetyandquality.gov.au/wp-content/uploads/2012/01/PCCC-DiscussPaper.pdf https://www.ncbi.nlm.nih.gov/pubmed/22709336

# **Interprofessional Education**



# Definition



#### How does Interprofessional "Achieving greater patient-centred care entails **Education help?**

knowledge and

skills

Interprofessional collaboration

**Patient** 

involvement

Patient

approach

emotional needs

developing new models of shared-care based on multidisciplinary practice and modernising the role of health professionals to best meet complex healthcare needs. Both changes have the potential to lead to efficiency and quality gains in primary care". European Commission and OECD report "Health at a Relationship patient – health **Health system** participation and care professional Mutual trust Access to care empowerment **Supportive** Individualised Open organisational communication system Appropriate Physical and Therapeutic

environment

# **Survey Information**

**Objective:** to understand healthcare students' perception on the Interprofessional Education Target population: pharmacy, medicine, dentistry, nursery and physiotherapy students Opened between 24.11.2014 - 5.1.2015. 3 section of the survey:

- **Background information**
- Assessment of current situation
- Assessment of wishes for future courses and other educational possibilities

11 semi closed-ended questions 1496 responses, out of which 787 pharmacy students



SurveyMonkey

# Background information about pharmacy participants

# •787 respondents from 23 countries

#### •Year distribution of respondents:



#### **Assessment of current situation**



- Almost 50% respondents claim that they did not have an opportunity to attend the course with other healthcare students.
- Over 50% students claim that their students associations organise activities with other healthcare students.

# Students want more interprofessional opportunities



# "I envision myself working as part of interprofessional healthcare team."

48% pharmacy respondents "strongly agreed" and 48% respondents "agreed" with the above statement.



Level of agreement to the above statement

#### **Policy Paper on Interprofessional Education**

Ensure sufficient training of healthcare students on understanding the roles and responsibilities of other healthcare



#### **Policy Paper on Interprofessional Education**



#### **Policy Paper on Interprofessional Education**

Support interprofessional extracurricular activities organised by student associations on the local, national and European level



#### Take home message

•Students believe working in interprofessional healthcare team in reality and the future.

•More interaction between different healthcare professions in universities is needed.

•Students would like to have interprofessional component integrated in the curriculum, especially through practical work.



## **Soft-skills**



# Definition







#### Competences

#### Informal

(experiences, activities, soft skills)



# How do soft-skills help?



## What soft-skills are needed?



Chesnut, R. & Tran-Johnson, J. Impact of a student leadership development program Cone, C. et al. Incorporation of an Explicit Critical-Thinking Curriculum to Improve Pharmacy Students' Critical-Thinking 25 https://www.fip.org/files/fip/PharmacyEducation/GbCF\_v1.pdf



1. The Training Project

# The EPSA Training Project





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#### **EPSA** T R A I N I N G

#### 1. The Training Project

#### Goals:

- To provide soft skills training to pharmacy students around Europe;
- To advocate the incorporation of soft skills in Pharmacy curricula.

"Science is what makes you a Pharmacist, but Soft Skills can make you a professional of excellence."



#### **EPSA** TRAINING

#### **EPSA** Training Project in numbers

- 64 active EPSA Trainers
- 22 Countries
- Over 600h hours/year of training in 2014 and 2015.





#### Advocacy



#### Long term mission



#### **Position Paper**



Working with universities and members



## How can we work together?

Support your student organisation

 Involve EPSA Trainers when you want to teach students soft-skills

Dedicate one seminar session to a soft-skill trainer



# **Take Home Messages**



## Conclusions

Education is essential for patient centred care

IPE and soft-skills are important parts of it

We can work together to make it happen

It is important to take the first small steps

Involve your students in the implementation



# Thank you!







BRINGING PHARMACY KNOWLEDGE AND STUDENTS TOGETHER

EUROPEAN PHARMACEUTICAL STUDENTS' ASSOCIATION

